KEYSPAN ENERGY DELIVERY NEW ENGLAND

Direct Testimony of Ann E. Leary

Exhibit KEDNE/AEL-1

D.T.E. 03-40

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- 2 Q. Please state your name and business address.
- 3 A. My name is Ann E. Leary. My business address is 52 Second Avenue, Waltham,
- 4 Massachusetts 02451.
- 5 Q. By whom are you employed and in what capacity?
- 6 A. I am the Manager of Rates for KeySpan Energy Delivery New England
- 7 ("KEDNE"). As the Manager of Rates, I am responsible for preparing and
- 8 submitting various regulatory filings with the Department of Telecommunications
- and Energy (the "Department") on behalf of KeySpan's New England local
- distribution companies, including Boston Gas Company d/b/a KeySpan Energy
- Delivery New England ("Boston Gas" or the "Company"). This includes Cost of
- Gas Adjustment ("CGA") filings, Local Distribution Adjustment Charge
- 13 ("LDAC") filings and reconciliations, energy conservation, performance-based
- revenue calculations, lost-base revenues, and exogenous cost filings.
- Please briefly describe your educational background and business experience.
- 17 A. I received a Bachelor of Science in Mechanical Engineering from Cornell
- University in 1983. In 1985, I joined the Essex County Gas Company as Staff
- 19 Engineer. In 1987, I became a planning analyst and eventually accepted the

1		position of Manager of Rates.	. Following the merger with Eastern Enterprises in
2		1998, I became Manager of	Rates for Boston Gas and then subsequently for
3		KeySpan Energy Delivery Nev	w England.
4 5	Q.	Have you previously testified and Energy or any other reg	d before the Department of Telecommunications gulatory agency?
6	A.	Yes. I have testified in severa	al ratemaking and regulatory proceedings before the
7		Department of Telecommun	ications and Energy (the "Department"). Most
8		recently, I testified in KeySpa	n Energy Delivery New England, D.T.E. 02-32 and
9		Colonial Gas Company, D.T.E	3. 02-58.
10	Q.	What is the purpose of your	testimony?
11	A.	I am testifying on behalf of Bo	oston Gas on the post-test year revenue and gas-cost
12		adjustments and the Company	's Cost of Service Study (the "COSS").
13	Q.	Please describe the exhibits a	attached to your testimony.
14	A.	My testimony is supported by	the following exhibits:
15		KEDNE/AEL-2	Revenue Adjustments
16		KEDNE/AEL-3	Cost of Gas Adjustments
17		KEDNE/AEL-4	Cost of Service Reconciliation
18		KEDNE/AEL-5	Allocated Cost of Service Study
19 20			Allocated Cost of Service Study – Local Production and Storage Costs
21		KEDNE/AEL-7	Handbook of Allocators
22 23			Allocated Cost of Service Study – Customer Component

- 1 Q. How is your testimony organized?
- 2 A. The remainder of my testimony is organized into two sections. Section II
- describes the adjustments for known and measurable changes in the Company's
- 4 test-year revenues and gas costs. Section III describes the design and results of
- 5 the Company's COSS.

6 II. TEST YEAR REVENUE ADJUSTMENTS

- 7 Q. Please explain the general purpose of the weather adjustment.
- 8 A. The weather adjustment normalizes revenues and billing determinants to account
- 9 for warmer-than-normal or colder-than-normal weather experienced during the
- test year. When weather varies from normal, the throughput and revenues of a gas
- utility will be higher or lower than would be expected during a "normal" year.
- The weather adjustment eliminates the effects of weather by calculating the
- throughput and associated revenues that would have occurred had the weather
- been normal. These normalized volumes are then used as billing determinants in
- setting rates and the associated revenues are used to calculate the test-year revenue
- deficiency.
- 17 Q. What is your weather adjustment for this proceeding?
- 18 A. The distribution of actual versus normal degree days in the test year requires an
- upward volume adjustment of 26,042,296 therms, or 2,604 BBtus, and a
- distribution revenue adjustment of \$5,520,760. This adjustment is shown on
- 21 Exhibit KEDNE/AEL-2, at pages 2 and 3.

Q. How did you determine the weather adjustment?

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2 A. Consistent with the method used by the Company in Boston Gas Company, D.P.U. 96-50 (Phase I) (1996) ("D.P.U. 96-50), the Company conducted an analysis on a customer-by-customer basis for all classes except G-44 and G-54. The Company weather-normalized each bill issued during each month of the test year for customers in all weather-sensitive classes. Actual billing usage (i.e., the 6 actual number of therms billed to each customer) was divided into base load and heating use for each customer. Base load, obtained from the billing system and used for bill estimation procedures, is calculated annually for each customer based on summer consumption. Actual heating use is the difference between billed use and base load. Normal heating use was derived by multiplying actual heating use by the ratio of normal degree days to actual degree days for the associated billing period for each customer. Normal volumes are the sum of base load and normal heating use.

15 Q. How does the Company define normal degree days?

A. 16 The Company calculated normal degree days by averaging the daily degree days 17 over the 20 year period from January 1983 through December 2002.

18 Q. Why are volumes apportioned to usage blocks?

19 A. For most rate schedules, the Company's rate structure has two usage blocks, i.e., 20 the headblock and tailblock, each with different rates. Once the total throughput was weather normalized the Company distributed the normal usage to the 21

appropriate headblock and tailblock for each rate class. The Company then calculated the weather normalization throughput adjustment by subtracting the actual headblock and tailblock throughput from the normalized headblock and tailblock throughput for each rate class for each month.

- Once the Company determined the normalized throughput for each rate class, how did the Company calculate the weather-normalized base-rate increase?
- A. To calculate the normalized base-rate increase, the Company multiplied the appropriate headblock and tailblock volumetric rate for each rate class by the corresponding normalized throughput adjustment. Therefore, the weather adjustment is the difference between the actual and normal base-rate revenue for all schedules except G-44 and G-54.
- 13 Q. How did the Company derive the normal base revenues for rate classes G-44 and G-54?
- 15 A. Customers taking service under the G-44 and G-54 rate tariffs are currently billed
 16 on a demand basis, rather than a volumetric basis. The demand charge is
 17 calculated based on the customer's Maximum Daily Contract Quantity ("MDCQ")
 18 in a relevant historical period. Specifically, each peak and off-peak season, the
 19 Company calculates the MDCQ for each customer using the customer's actual
 20 throughput from the prior peak or off-peak season. Customers are then billed a
 21 demand rate based on the calculation of the MDCQ in the prior period.

To derive the weather impact on the G-44 and G-54 classes, the Company weather-normalized the aggregate MDCQ for each class, rather than the historical volumetric throughput. To do this, the Company calculated the average daily use for each customer class by dividing the normal monthly volumes by the average number of billing days in each month. The Company then multiplied the highest average daily use in the peak and off-peak periods by 30 to derive the averagemonth basis and then divided by 21 to place the result on an MDCQ basis. This calculation was repeated by substituting actual monthly volumes for the normal monthly volumes to derive a calculated actual MDCQ. The ratio of normalized MDCQ to calculated actual MDCQ was then multiplied by the actual billed MDCQ to calculate the normal billed MDCQ. The difference between the normal-billed MDCQ and the actual-billed MDCQ was then multiplied by the effective MDCQ rate. This resulted in the G-44 and G-54 weather margin effect. These calculations are shown on Exhibit KEDNE/AEL-2, at pages 4 and 5.

15 Q. What is the billing day adjustment?

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16 A. The billing day adjustment accounts for the revenue impact of the difference 17 between the actual number of billing days (365.45) in the test year and the number 18 of billing days (365.25) in a normal year.

19 Q. How did the Company determine the billing day adjustment?

A. The first step was to determine the difference between the test-year billing days and normal billing days. I calculated the adjustment in two pieces: (1) the portion

associated with heating load, and (2) the portion associated with baseload. The heating portion was calculated by averaging January and December billing degree days per day, and multiplying the result by the average December and January heating increment to determine average daily heating use. The average daily heating use was then multiplied by the difference in billing days to calculate the heating portion of the billing day adjustment. The heating increment used above was determined by subtracting August base load from actual January and December billing usage to obtain heating use. This heating use was divided by actual billing degree days for each month and the result was then averaged.

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The baseload portion was determined by multiplying the billing day difference by the August base use per day. The resulting volume was added to the heating adjustment. This total was then multiplied by an average of January and December revenue rates to obtain the billing day revenue adjustment. This calculation is shown in Exhibit KEDNE/AEL-2, at page 6. The billing day adjustment reduces test-year revenues by \$164,726.

16 Q. What are the Other Revenue Adjustments that the Company made to test year revenues?

In addition to the adjustments described above, the Company adjusted test year revenues for customer charges, termination of a large special contract, annualized late payment charges, weather-stabilization revenues, performance-based ratemaking revenue, energy efficiency programs, and non-firm revenue. My testimony covers each of these adjustments in turn.

1 Q. Please explain the revenue adjustment for Customer Charges.

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The Company reduced test-year revenues by \$543,219 to account for the change in the calculation of customer bills resulting from the conversion to the Customer Related Information System ("CRIS") in July 2002. This calculation is set forth in Exhibit KEDNE/AEL-2, at page 7. For the first six months of the test year, the Company billed its customers using the previous Customer Service System ("CSS") billing system, which treated any billing period between 28 days and 34 days to a month. For the last six months of the test year, and from this time forward, the Company is using the CRIS system. The bill-calculation routine in CRIS calculates all monthly customer bills on a per-day basis depending on the number of days in a customer's billing cycle. This change in the bill calculation routine has an impact on the amount of revenue the Company bills through the customer-charge portion of the rates. The Company calculated the impact of this change on the revenues billed during the first six months of the test year by comparing what was actually billed through the customer charges to what would have been billed if the CRIS system were in place. To do this, the Company recalculated revenues using the customer charges that became effective with the conversion to CRIS and the actual billing days for the months of January through July. The difference between the revenues using the CRIS calculations and the weather normalized revenue from the CSS system results in the customer charge adjustment. The customer-charge adjustment reduced test-year revenues by \$543,219.

Q. Please explain the revenue adjustment for the termination of the Exelon special contract.

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In the Company's last base rate proceeding, D.P.U. 96-50, the Department included in operating revenues approximately \$9.1 million in revenue associated with non-tariff firm transportation contracts (i.e., "special contracts") that were in place at the time that the Department set the Company's base rates. In the test year, special-contract revenues totaled \$16.6 million, and consistent with Department precedent, the Company has incorporated these revenues into the revenue requirement. However, test-year revenues include approximately \$3.7 million in revenues relating to the Company's contract with Exelon New England Holdings, LLC ("Exelon"), formerly known as Sithe New England Holdings LLC. Under this contract, the Company currently provides firm transportation service to the Exelon New Boston Power Plant in South Boston and to the Mystic 7 Power Plant in Everett. However, on March 25, 2003, the Department approved an amendment to the original agreement in GC 03-03, which provides for a termination date of March 31, 2004, which is prior to the midpoint of the rate year. Exelon has informed the Company that it will not renew the existing contract because it is planning to commence operation of two new plants in Everett, Massachusetts this year (Mystic 8 and Mystic 9). Exelon has indicated to Boston Gas that, based on a study performed by Boston Edison, the new Boston Power Plant cannot physically operate at the same time as Mystic 8 and Mystic 9.

As a result, Exelon will no longer operate the aging New Boston or Mystic 7 plants on a full-time basis.

The amendment to the original agreement recently approved by the Department provides that Exelon may terminate its agreement with the Company at any time upon 60 days advance notice, and in any event, the contract will terminate on March 1, 2004. The early termination provision was specifically negotiated by Exelon to allow them to shut down the plants without incurring gas transportation charges beyond the shut down date.

The Company adjusted test-year revenues by \$3,700,000 to remove the revenues billed under the terms of this agreement in 2002. In addition, the Company increased test-year revenues by the annualized amount of revenues associated with a firm transportation agreement with Distrigas of Massachusetts (the "Distrigas Agreement"), which will act as supplier to Exelon's Mystic 8 and Mystic 9 plants. The Distrigas Agreement was approved by the Department in GC-01-04, with service commencing on March 1, 2002. These calculations are set forth in Exhibit KEDNE/AEL-2, at page 8, and result in a net reduction to test-year revenues of \$3,446,482.

Q. What is the adjustment for Unbilled Sales/Revenue?

A. At the end of each calendar year, there is a difference between the amount of gas the Company delivered to customers (sendout) and the amount of gas that the Company has billed to its customers during that period. This amount of gas

represents "unbilled sales." Since the Company's weather normalization adjustment of \$5,520,760 (Exhibit KEDNE/AEL-2 pages 2 and 3) is based on billing data rather than sendout data, the Company must remove from test year revenue, the accrual for the amount of unbilled gas and associated revenue. For accounting purposes, the Company makes an entry each month to accrue the amount of unbilled gas costs and gas revenues by multiplying an overall Company average gas cost and billing rate to the difference between billing sales volumes and sendout volumes. This estimate is trued up each August when the difference between sendout and billing sales is not affected by the weather. Unbilled revenues for December 2002 were calculated by subtracting gross unbilled volumes for December 2001 from the gross unbilled volumes for December 2002. The difference is then multiplied by the Company's average billing rate (to determine unbilled revenues) and the average gas cost rate (to determine unbilled gas costs). This produced unbilled net revenue for 2002 of \$4,681,950 (unbilled revenue of \$15,926,040 less unbilled gas cost of \$11,244,090).

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This Company used this same methodology in calculating revenues in compliance filings under the first term of the PBR Plan. Therefore, consistent with Department precedent, the Company reduced test-year revenues by \$15,926,040 and test year gas costs by \$11,244,090 to eliminate the unbilled sales accrual booked during the test year. These calculations are set forth in Exhibit

1 KEDNE/AEL-2, at page 9 and result in a reduction to test-year net revenues of \$4,681,950.

3 Q. Please describe the Annualized Late Payment Charges adjustment.

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A. In 2002, revenues associated with late-payment charges totaled \$479,721. However, the Company determined that the late-payment charge calculation had been programmed incorrectly during the conversion of the CRIS billing system in July 2002. The programming has since been corrected, however, revenue from late-payment charges is understated in the test year as a result of this error. Since the late-payment charges booked in the test year are not annualized, the Company substituted the actual late-payment charges incurred from July 2001 to June 2002 as a proxy for the annual late payment charges in 2002. The actual late-payment charges from July 2001 to June 2002 were \$1,118,138. Since the test year included \$479,721 in late-payment charges, the Company increased test-year revenues by \$638,418 to reflect the annualized late-payment revenue level. This total is set forth at Exhibit KEDNE/AEL-2, at page 1.

16 Q. What is the Weather Stabilization Adjustment?

During the test year, the Company entered into an arrangement to mitigate the effect of weather volatility. Because the weather was colder than normal for the period covered by this arrangement, the Company experienced a net pay-out in the test year. To account for this pay-out, the Company reduced its booked revenue during the test year by \$2,970,000. Therefore, in determining test-year revenues

for ratemaking purposes, the Company has increased test-year revenues by \$2,970,000 as shown in Exhibit KEDNE/AEL-2, at page 1.

3 Q. Would you please explain the reason for the PBR Revenue Adjustment?

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Yes. On March 7, 2002, the Company received a decision from the Supreme Judicial Court (the "SJC") in Massachusetts vacating the Department's ruling in Boston Gas Company, D.P.U. 96-50-D (January 18, 2000). The Department's decision in that case would have increased the Accumulated Inefficiencies factor contained in the price-cap formula under the Company's performance-based ratemaking plan (the "PBR Plan"). An increase in this factor has the effect of reducing the revenues collected by the Company in the subsequent annual periods covered by the PBR Plan. The SJC stayed the Department's order on February 7, 2000. Because the Company's rates were collecting revenue without giving effect to the increased Accumulated Inefficiencies factor, the Company deferred the revenues being collected through rates, pending the outcome of the Company's appeal to the SJC. Once the SJC decision was issued, the Company booked the deferred revenue, which increased test-year revenues. In this case, the Company is adjusting test-year revenues to remove the revenue booked in the test year that was applicable to deferred revenue from prior years. This adjustment is shown on Exhibit KEDNE/AEL-2, at page 1, and has the effect of reducing test-year revenues by \$3,864,000.

- 1 Q. Please describe the DSM Incentive Adjustment.
- 2 A. The DSM Incentive Adjustment removes the amount of revenue recorded by the
- Company in relation to the incentives it achieved on the successful
- 4 implementation of its demand side management ("DSM") programs. This
- 5 adjustment is shown on Exhibit KEDNE/AEL-2, at page 1, and has the effect of
- 6 reducing test-year revenues by \$1,058,800.
- 7 Q. Please explain the Energy Efficiency Revenue Adjustment.
- 8 A. The Energy Efficiency Adjustment removes from the test year the amount of
- 9 revenue the Company billed to customers for the state-wide Energy Conservation
- Service Program ("ECS"). The revenues associated with the Company's
- participation in this program are collected through surcharges and not base rates.
- 12 This adjustment is shown on Exhibit KEDNE/AEL-2, at page 1, and has the effect
- of reducing test-year revenues by \$495,356.
- 14 Q. Please explain the Non-Firm Revenue Adjustment.
- 15 A. The Non-Firm Revenue Adjustment removes from the test year the amount of
- revenue the Company billed to non-firm customers under interruptible sales and
- interruptible transportation. This adjustment is shown on Exhibit
- 18 KEDNE/AEL-2, at page 1, and has the effect of reducing test-year revenues by
- 19 \$6,274,641.

- 1 Q. Please explain the Broker Revenue adjustment.
- A. The Broker Revenue adjustment removes from the test year the amount of revenue billed to third party gas suppliers (brokers). Third party gas suppliers are billed when the gas consumed by their transportation customers exceeds the gas the brokers delivered to the Company's gate stations. This adjustment is shown on Exhibit KEDNE/AEL-2, at 1, and has the effect of reducing test year revenues by \$4,261,765.
- 8 Q. Please explain the adjustment made to the Cost of Gas.
- 9 A. The Company made a number of adjustments that reduced the test-year Cost of
 10 Gas by \$46,891,270. Specifically, the Company reduced the test-year Cost of Gas
 11 for gas costs associated with Unbilled Sales (\$11,244,090), Non-Firm gas costs
 12 (\$6,186,618), Broker Revenues (\$4,236,326), ECS costs (\$356,857), and CGA
 13 Recoverable Costs (\$25,588,070). The Company increased the test year cost of
 14 gas for Non-Firm margin retention (\$641,891) and DSM Incentive Costs
 15 (\$78,800). These adjustments are set forth in Exhibit KEDNE/AEL-3, at page 1.

16 III. COST OF SERVICE STUDY

- 17 Q. What is the overall purpose of the COSS?
- A. Once the Company's revenue requirement is established in a base-rate proceeding,
 the Company must develop rates for each customer class that are adequate to
 recover the Company's cost of service balanced with policy considerations.
 Therefore, the rate structure for any given customer class is a function of the cost

of serving that class and the rate design applied to recover that cost. Cost allocation is the task of assigning a portion of the Company's total cost of service to each rate class. This task is accomplished through a COSS, which analyzes company-wide costs and revenues and allocates them to the various customer classes based on cost-responsibility principles. Specifically, the COSS determines the cost of serving each rate class, establishes the revenue requirements by season for each rate class, and identifies whether cross-subsidies between rate classes exist. The Company's COSS is also "time-differentiated" to account for the fact that the Company's loads, costs and revenues may vary substantially between the summer and winter months. Because of this variation, it is necessary to determine the rate-class utilization of the Company's services during different time periods.

Q. What are the overriding objectives of the COSS?

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The COSS is designed to achieve two main objectives in assigning costs and revenues to individual customer classes, although other considerations may be taken into account. These objectives are fairness and efficiency. Fairness is achieved when each class bears responsibility for the costs that it imposes on the system. Efficiency is achieved when customers are provided with an adequate price signal to guide consumption in different time periods. Based on the results of the COSS, the Company is able to determine whether each rate class, during each time period, is paying its fair share of the costs that it imposes on the system. In addition, the COSS is used as the basis for the marginal-cost study and for rate design, which ensures that customers in each rate class are not only charged for

their total cost of service, but also are charged the marginal cost of service at each point in time that they may take service. If rates are designed correctly, customers will receive accurate economic "price signals" upon which to base their decisions regarding the use of gas.

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Although the principle of fairness requires that each customer class bear responsibility for the costs that it imposes on the system so that cross-subsidization is avoided, significant differences between the allocated test-year costs and revenues for a given rate class may, for reasons of rate continuity, be resolved by allocating the difference among all customer classes to reduce disparities in the rates of return among customer classes. The Company also attempts to allocate costs and design rates in a way that is rational and understandable, as well as providing a level of earnings stability to the Company.

13 Q. Will you explain the general methodology employed in cost of service studies?

Although different assumptions and conventions are used by various companies and regulatory agencies, all cost of service studies address the fact that utility accounting data is generally compiled and reported on a company-wide basis rather than being disaggregated by customer class. Therefore, allocated cost-of-service studies are designed to disaggregate a utility's costs in a series of analytical steps, which ultimately yield the cost of serving each rate class. In a time-differentiated study, costs are further allocated based on the relative class use during the time periods when costs in each category are incurred. The first

priority is to directly assign revenues and costs that are classified by rate class. If direct assignments can not be easily made, then allocation formulas are developed based on cost causation.

Q. What time periods are used to differentiate costs in the COSS?

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The Company's peak period is from November through April and the off-peak period is from May through October. The throughput on the Company's distribution system is substantially higher during the colder peak months than during the off-peak months because of the relatively large proportion of temperature sensitive load being served by the Company. The costs incurred to satisfy demands for throughput levels are appropriately allocated to those rate classes that use the system during the peak period. Accordingly, the Company's rate design process uses the same peak and off-peak periods to set rates as is used in the COSS to allocate costs.

14 Q. What are the analytical steps employed in the Company's COSS?

The Company's cost allocation process is accomplished in several steps, consistent with Department precedent. In the first step, costs are "functionalized," or assigned to a group that describes a physical function that the costs are associated with, i.e., local production and storage ("P&S") of gas, transmission and distribution ("T&D") of gas, or other general and administrative ("G&A") purposes.

In the second step, costs within each functional group are "classified" into one of three categories according to the factor that is causing the cost to be incurred. For example, costs within a functional group may be classified as: (1) demand or capacity related, which are costs that are incurred to maintain or expand the total capacity of the system to meet projected load in peak periods; (2) energy or commodity related, which are costs that vary depending upon the volume of gas distributed through the system; and (3) customer related, which are costs that vary with the number of customers served. A similar classification system is applied to billed revenues.

Third, the Company develops "allocators," to assign costs within each function and each classification to the various customer rate classes in the peak and offpeak period. For example, commodity costs may be allocated to each rate class based on the proportion of gas throughput associated with each rate class. All costs assigned to each rate class by time period are summed to yield the allocated cost of serving the class during the peak and off-peak season.

Lastly, the Company compares the cost of serving each class to the revenues generated by that class in the test year, as well as the Company's overall revenue requirement, to determine whether the class is paying its fair share of the cost of service during each time period. This step is designed to determine the rate adjustment that will ensure that each rate class yields the same rate of return to the

- 1 Company, or to identify the extent of cross-subsidization if Department precedent 2 dictates that rates of return not be fully equalized among all classes.
- Q. Would you please describe the main exhibits that you are presenting as partof your COSS?
- 5 A. There are five exhibits supporting this testimony, which are Exhibit 6 KEDNE/AEL-4 through KEDNE/AEL-8. Exhibit KEDNE/AEL-4 reconciles the 7 total cost of service presented in the testimony of Mr. McClellan (Exhibit KEDNE/PJM-2) with the allocated COSS detailed in Exhibit KEDNE/AEL-5. Exhibit KEDNE/AEL-5 presents the allocated COSS for the total cost of service 10 (excluding purchased gas costs, local production and storage, gas acquisition costs, and bad debts costs associated with gas costs). Exhibit KEDNE/AEL-6 11 12 presents the allocated COSS performed to determine the local production and 13 storage costs to be removed from base rates and recovered through the CGA. Each of these exhibits sets forth the results of the Company's COSS, including the 14 15 subsidiary calculations that produced the Company's final conclusions. Exhibit KEDNE/AEL-7 is a handbook entitled "Boston Gas Company - Cost of Service 16 17 Allocation Study Work Papers." This document, which is referred to hereafter as 18 the "Allocator Handbook," contains a glossary defining the various allocators used in the Company's COSS. The Allocator Handbook also contains work 19 20 papers that explain the derivation of the allocators. Exhibit KEDNE/AEL-8 sets 21 forth the COSS performed to determine the embedded Customer Component used 22 to develop the customer charges for each tariff.

- Q. Does the Company's Cost of Service presented in Exhibit KEDNE/PJM-2 agree with the allocated COSS presented in Exhibit KEDNE/AEL-5?
- 3 Α. Yes. The Cost of Service analysis presented in Exhibit KEDNE/PJM-2 agrees with the allocated COSS presented in Exhibit KEDNE/AEL-5, once all gas-4 related costs, late payment charges, and special contract revenues have been 5 removed. The Cost of Service presented in Exhibit KEDNE/PJM-2 represents the Company's bundled cost of service. However, all gas-related costs are now 7 recovered through the Company's CGA. Therefore, to design base rates, the 8 Company removed all gas-related costs from the allocated COSS model, including 9 10 actual gas costs and the associated bad debts, local production and storage costs, and gas acquisition costs. Since the allocated COSS model found in Exhibit 11 KEDNE/AEL-5 is used to develop the revenue requirements for firm tariff 12 13 customers, the Company also removed revenues generated from late payment charges and special contracts. Exhibit KEDNE/AEL-4 details the gas-related 14 15 costs and revenues removed from the Company's COSS.
- 16 Q. How did the Company calculate the amount of bad debts associated with gas costs?
- A. The Company first calculated the average ratio of firm gas costs to firm revenues for the years 2000 through 2003. The resulting ratio of 56% was applied to the 2002 annualized cost of bad debts, which totaled \$11,203,982 (see Exhibit KEDNE/PJM-2 page 22 line 12), plus the bad-debt adjustment of \$1,115,736 (see Exhibit KEDNE/PJM-2, page 1 line 3) resulting from the rate increase. The

1 amount of bad debt relating to gas costs totals \$6,899,042. See Exhibit KEDNE/AEL-4. 2 Q. How did the Company calculate the amount of gas acquisition costs to be 3 removed from the COSS and recovered through the Company's CGA? 5 A. The Company proposes to move \$483,947 relating to gas acquisition costs from base rates to the CGA. The Company identified those costs related to gas supply 6 7 functions based upon employee time records (see Exhibit KEDNE/AEL-4). GENERAL DESCRIPTION OF ALLOCATORS 8 In general, what is the purpose of the allocators that are used in the 9 Q. Company's COSS? 10 11 Α. The allocators used in the Company's COSS, which are identified in the column labeled "ALLOC," are designed to attribute costs to the proper rate class and time 12 13 period by causal component, by i.e., demand (capacity), energy (commodity) or 14 customer-related. In effect, each allocator identifies the proportion of total costs 15 to be distributed to each of the various rate classes for peak and off-peak periods. 16 Once the allocators have been applied to each of the Company's total accounting 17 costs, the Company sums these costs by time period, rate class, or causal 18 classification. Thus, for example, the model searches through each and every 19 allocated accounting cost to identify all the energy-related costs allocated to the

producing the total cost of serving each class by time period.

Residential Heating class for the peak period. The model totals these costs,

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- 1 Q. Are there different types of allocators used in the Company's COSS model?
- 2 A. Yes. There are essentially two types of allocators, <u>i.e.</u>, externally generated allocators and internally generated allocators.
- 4 Q. Would you explain the term "externally generated allocators"?
- 5 A. The "externally generated allocators" are those allocators that are calculated 6 outside the computer model using external data supplied by the Company's operating and accounting divisions. Data "external" to the computer model would 7 8 include data such as the Company's monthly sales figures by rate class, monthly 9 meter-reading costs and the number of meter reads for each rate class. All of the externally generated allocators are defined in the initial pages of the Allocator 10 11 Handbook. Each of these allocators is actually derived in the schedules that are 12 included in the Allocator Handbook and the operation of certain of these allocators is shown in Exhibit KEDNE/AEL-5, at page 17-19. 13
- 14 Q. Can the externally generated allocators be easily classified?
- 15 A. Yes, each of the externally generated allocators begin with the letter "C," "D" or

 16 "E." These letters indicate whether the allocator is a Customer Allocator ("C"), a

 17 Demand/Capacity Allocator ("D"), or an Energy/Commodity Allocator ("E").
- 18 Q. What are the "internally generated allocators"?
- 19 A. Internally generated allocators are calculated within the Company's COSS
 20 computer model, rather than being developed using external data. These
 21 allocators are set forth in Exhibit KEDNE/AEL-5, at page 20-22. In essence,

these internally generated allocators are "second generation" allocators meaning that the allocators are derived from a combination of the outputs that resulted from the application of externally generated (or "first generation") allocators to the Company's raw (input) data.

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For example, Allocator PTL36780 (Page 20, Line 22) is an internally generated allocator. This allocator is created by summing two outputs produced by the model, which are found on Lines 14 and 16, of page 2-1. Each of these outputs was generated through the application of a different allocator to various Company data. Allocator DEM11 (Proportional Responsibility) was applied to input from Account 367 (Mains) to yield the output reported in Line 14. Allocator CUST380 (Services) was applied to input from Account 380 (Services) to yield the output result in Line 16. Allocator PLT36780 is, therefore, a "second generation" allocator, internally derived by adding outputs that result from the application of "first generation" external allocators to Company input data.

Why does the Company use both externally and internally generated allocators in the model?

Certain costs cannot be accurately allocated using a single "external" allocator, and instead, require the aggregation or combination of several allocators. In that case, the Company may use the model's capability to calculate these combined allocators from "internal" data produced by the model. For example, Allocator PLT36780 is derived from the application of two different external allocators, i.e., one to Account 367 (Mains) and one to Account 380 (Services), and is used in

turn to allocate the input from Account 874 (Mains & Services Expenses). This allocation reflects the fact that the entries in Account 874 are for expenses incurred in operating both mains, the pipes under streets, and services, pipes leading to individual customer premises. Therefore, it is proper to allocate the costs carried in Account 874 in a manner reflecting not just the allocator for Mains, and not just the allocator for Services, but rather a combination of the allocators for both types of costs.

<u>DETAILED DESCRIPTION OF ALLOCATORS</u>

EXTERNALLY GENERATED ALLOCATORS - REVENUES

- 10 Q. How are the "externally generated" allocators organized in the Company's COSS?
- 12 A. The COSS employs four categories of externally generated allocators: (1) revenue 13 and revenue adjustment allocators, (2) energy allocators, (3) demand allocators; 14 and (4) customer allocators.
- 15 Q. How are the revenue and revenue-adjustment allocators used?

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A. As implied by the name, the revenue and revenue-adjustment allocators (the "Revenue Allocators") are not used to allocate costs. Rather, these allocators assign overall revenues and revenue cost-of-service adjustments to each rate class and time period. These allocators provide the opportunity to accurately compare revenues to allocated costs and to determine whether each rate class in fact

1		generates sufficient revenues to meet the costs it imposes on the system during
2		each time-of-use period.
3	Q.	Would you briefly explain how each of the Revenue Allocators is derived?
4	A.	The detailed derivation appears in Schedules R-1 through R-5 of the Allocator
5		Handbook Exhibit KEDNE/AEL-7. Each schedule shows the derivation of a
6		different Revenue Allocator. Below is a brief summary of each Revenue
7		Allocator in the order in which they appear in the Allocator Handbook.
8 9 10 11 12 13 14		• <u>EREV</u> , Actual Commodity Revenue (Schedule R-1), and <u>CREV</u> , Actual Customer Revenue (Schedule R-2), allocate two portions of base-rate revenue. EREV allocates commodity base revenues and is derived by subtracting customer revenues from total booked base revenues for each class. CREV allocates customer revenue and is calculated by multiplying the number of bills in each rate class by the class' monthly customer charge.
15 16 17 18		• <u>EBDAY</u> , Billing Day Adjustment (Schedule R-3), is used to allocate the billing day adjustment to account for the fact that the Company's test year data does not reflect a 365.25 day year. This allocator is derived from the Exhibit KEDNE/AEL-2 page 6.
19 20 21 22 23		• <u>EWEAT</u> , presented in Schedule R-4, reflects the weather normalization adjustment described above (Exhibit KEDNE/AEL-2). Because general ratemaking principles require that cost allocation be based on conditions that are expected in a normal year, the Company has adjusted the test year data to account for normal weather.
24 25		• <u>EPEN</u> , Penalty Charge Revenues (Schedule R-5), is monthly data showing the actual penalty charges billed to each Commercial/Industrial rate class.

EXTERNALLY GENERATED ALLOCATORS -ENERGY

- 2 Q. Would you briefly explain how each of the Energy Allocators is derived.
- 3 A. The detailed derivation appears in Schedules E-1 through E-3 of the Allocator
- 4 Handbook Exhibit KEDNE/AEL-7. Each schedule shows the derivation of a
- 5 different Energy Allocator. Below is a brief summary of each Energy Allocator in
- 6 the order in which it appears in the Allocator Handbook:
 - ESALES Normal Calendar Firm Sales (Schedule E-1). This allocator sets out the Company's normalized sales, or the Company's sales for each rate class if those sales were billed on a calendar basis during the peak and off-peak periods in a year with "normal" weather. To make this calculation, the Company first normalized billing sales data for weather. The Company calculated the baseload (i.e., non-weather sensitive) sales for each rate class and subtracted this from total sales to derive the heating load portion of sales. Heating load was normalized to account for the variation in actual degree days from normal weather. The normalized heating load was added to base load to provide the total normalized sales for the billing cycle. The Company then adjusted billing-month booked sales to calendar-month sales for each rate class. Billing cycle baseload sales are allocated to calendar months on the basis of calendar days. Heating load sales are allocated to calendar months on the basis of degree days.

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• <u>EAC912</u>, Account 912 Expense (Schedule E-2) allocates demonstration and selling expenses to the identified classes.

• <u>EAGROR</u>, Administrative and General Expense (Schedule E-3), is allocated based on revenue requirements by rate class, excluding the values from the administrative and general expense accounts.

EXTERNALLY GENERATED ALLOCATORS – DEMAND

- 28 Q. Would you briefly explain how each of the Demand Allocators is derived.
- A. The detailed derivation of these allocators appears in Schedules D-1 through D-3 of the Allocator Handbook (Exhibit KEDNE/AEL-7). Each schedule shows the

derivation of a different Demand Allocator. Below is a brief summary of each

Demand Allocator in the order in in which it appears in the Allocator Handbook.

- <u>DEM11</u>, Capacity Allocator (Schedule D-1), is an application of the Proportional Responsibility ("PR") method of allocating capacity-related costs. As approved in <u>Boston Gas Company</u>, D.P.U. 93-60 (1993) ("D.P.U. 93-60") and D.P.U. 96-50, the Company utilized design sales as the basis for application of the PR analysis. The Company calculated design sales by multiplying the design degree days by the heating use per degree day factors for each class and adding the baseload factor for each class. Use of design degree days is consistent with the fact that the Company's capacity planning is based on design weather conditions, rather than on normal weather.
- <u>DPROD</u>, LNG and Propane Capacity and Expense (Schedule D-2), is used, where appropriate, to allocate LNG and propane sendout costs that have been classified as demand-related, as opposed to those classified as commodity-related or customer-related.
- <u>DP&S</u>, Local Production and Storage Capacity (Schedule D-3), are isolated and calculated in a separate COSS (Exhibit KEDNE/AEL-6) to determine what, if any, amount of local storage will be recovered through the CGA.

EXTERNALLY GENERATED ALLOCATORS - CUSTOMER

- 20 Q. Would you briefly explain how each of the Customer Allocators is derived.
- A. The detailed derivation for the Customer Allocators appear in Schedules C-1
 through C-9 of the Allocator Handbook Exhibit KEDNE/AEL-7. Each schedule
 shows the derivation of a different Customer Allocator. Below is a brief summary
 of each Customer Allocator in the order in which it appears in the Allocator
 Handbook.
 - <u>CUST380</u> Services (Schedule C-1), is the allocator the Company has derived primarily to apportion the Services Account, or plant account, that includes all connections between the Company's mains and customer meters.

This allocator (CUST380) is derived using a five step process based on the methodology approved in D.P.U. 93-60 and D.P.U. 96-50. First, the Company matched data between two databases: (1) the engineering service pipe (SPIPE) database; and (2) the customer related information system (CRIS) database. The SPIPE database contains service pipe data such as length, year installed, size, material and installation address. The CRIS database contains the rate class for each customer along with the customer's address. matching addresses contained in each data file, the Company can attach a rate class to the service-pipe data. Second, the Company determined the number of feet of service pipe by rate class, year, type (steel or plastic), and size of Third, the Company derived the customer contributions to services installations in each year, accounting for any changes in customer contribution policies over time and applying the required customer contributions to new service installations in each year. Fourth, the Company calculated the average installed cost per foot of service pipe for each type and size of pipe in each year. This average cost was derived by using current costs for each type and size of pipe, and applying the Handy-Whitman index to restate the cost for each year going back to 1919. Finally, the average cost was applied to the total length of pipe installed in each year for each class, net of customer contributions and summed by class to determine the Services allocator.

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- <u>CUST381</u> Meters and Meter Installations (Schedule C-2), is a direct allocator based on the cost of supplying and installing meters for each rate class. A meter code, indicating a meter type, is contained on each customer's billing record and an average cost based on plant accounting records is applied to each code to arrive at meter costs, which are summed for the customer class total.
- <u>CUST901</u> Customer Accounting Supervision (Schedule C-3), allocates the costs attributable to supervision of the employees of the customer-accounting areas. Costs for this account were first allocated to the residential and commercial categories based on the overall residential and commercial allocator developed in CUST903 and then further allocated to individual rate classes according to the number of customers in each rate class.
- <u>CUST902</u> Meter Reading (Schedule C-4), is a direct allocator based on the annual cost attributable to meter reading for each rate class. This includes both automated and non-automated meters in each rate class.
- <u>CUST903</u> Customer Records and Collections (Schedule C-5), was developed in a two part process. First, the costs for specific functions (i.e.- Customer inquiry, Customer billing, and Customer collections) were identified and then allocated to residential and commercial category based on the time spent on performing these tasks. All the remaining indirect costs contained in Account

1		903 were then allocated to the residential and commercial category based on
2		the overall percentages determined in step one. The cost allocated to the
3		commercial category was further allocated to the specific commercial rate
4		classes according to the number of customers in each commercial rate class.
5		The cost allocated to the residential category was further allocated to the
6		specific residential rate classes according to the number of customers in each
7		residential rate class.
8	•	CUST904 Uncollectible Accounts - Non Gas (Schedule C-6), is a direct
9		allocation to the Residential classes and to the Commercial/Industrial classes
10		in aggregate based on historical records of uncollectible accounts

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- <u>CUST905</u> Miscellaneous Customer Accounting Expenses (Schedule C-7), allocates the costs not attributable to any direct customer accounting area. Costs for this account were first allocated to the residential and commercial categories based on the overall residential and commercial allocator developed in CUST903 and then further allocated to individual rate classes according to the number of customers in each rate class.
- <u>CRCS</u> Energy Conservation Service Revenues (Schedule C-8), is derived directly from Company data by rate class.
- <u>CDEP</u> Customer Deposits (Schedule C-9), is a direct allocator based on Marketing Department system accounting data by rate class.

INTERNALLY GENERATED ALLOCATORS

Please comment on the internally generated allocators used in the Company's

23 COSS.

24 A. There are two major categories of internally generated allocators -- Plant
25 Allocators and Labor Allocators. Exhibit KEDNE/AEL-5 at pages 20-22 shows
26 how these allocators distribute costs among the various rate classes and time

Would you discuss the allocator entries in Exhibit KEDNE/AEL-5 that begin with the prefix "PLT?"

A. In Exhibit KEDNE/AEL-5, a prefix is intended to designate that the allocator is derived from a single other output. If the allocator begins with an X or EXP, it represents an output string from an operating and maintenance ("O&M") expense account allocation. An allocator that begins with TLAB or LAB indicates that the

allocator is based upon a labor allocation. Lastly, if the allocator begins with a

PLT, it indicates a plant-based allocation.

DETAILED DESCRIPTION OF EXHIBIT KEDNE/AEL-5

Now that you've explained the derivation of the various allocators, would you explain the set up of Exhibit KEDNE/AEL-5?

12 A. Exhibit KEDNE/AEL-5 shows the application of the Allocators and the output 13 allocated to various rate classes and time periods. The input data from the

Company's test year costs and revenues are discussed in the testimony of Mr.

15 McClellan.

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Pages 1-1 through 1-7 are a summary showing the rate of return during the 2002 test year for each rate class and time period. For various rate classes, the rate of return was less or greater than the Company average, showing the existence of

cross subsidization.

Pages 2-1 through 2-7 allocate the Company's rate base by rate class and time
period. In addition, these pages allocate the total gas plant in service, categorized
into Production, Storage, T & D and General Functions.
Pages 3-1 through 3-7 allocate the Company's depreciation reserves in the same
fashion as gross plant in service in Page 2.
Pages 4-1 through 4-7 show the various adjustments to gas plant, which are
necessary to arrive at the Company's total rate base. In addition, these pages
allocate and classify gas plant.
Pages 5-1 through 5-7 allocate the Company's distribution revenues including
revenues from production and storage contained in the CGA by rate class and time
period. Lines 12 through 19, which show test year revenue adjustments, are
deducted from the revenue requirement prior to designing the Company's base
rates.
Pages 6-1 through 6-7 show the allocation of the Company's expenses. Pages 6
through 10 allocate the Company's Operations and Maintenance ("O&M")
expenses. Page 6 contain O & M expenses for manufactured gas.
Pages 7-1 through 7-7 set forth the Company's local storage expenses.
Pages 8-1 through 8-7 set forth O & M expenses incurred in the transmission and
distribution of gas.

Pages 9-1 through 9-7 include customer-account expenses, customer-sales 1 expenses, and administrative and general expenses. 2 Pages 10-1 through 10-7 include various adjustments to the 2002 test year. 3 Page 10, Line 32, provides the adjusted overall Operations and Maintenance 4 5 expenses. Pages 11-1 through 11-7 deal with depreciation expenses, grouped by functions 6 (Production, Storage, T & D and General), and include amortization of leasehold 7 improvements and test year adjustments to depreciation and amortization expense, 8 allocated by rate class and time period. 9 10 Pages 12-1 through 12-7 allocate taxes other than income taxes, including payroll taxes, property taxes, and excise taxes, along with test year non-income tax 11 12 adjustments, and Pages 13-1 through 13-7 address income and franchise taxes as calculated on test year revenues and adjustments. 13 14 Pages 14-1 through 16-7 explain the development of the Company's Labor 15 Allocator. These are subsidiary schedules and the results of these labor 16 allocations are included in the total Operations and Maintenance expenses set out 17 in preceding schedules. For example, the labor allocated in Page 14 is a portion of the total O & M expenses in Pages 6 and 7; the labor allocated in Page 15 is 18 part of the total O & M expenses found in Page 8; and the labor allocated in Page 19 16 is part of the total O & M expenses set out in Page 9. 20



<u>Pages 17-1 through 22-7</u> show the operation of the Company's allocators, and <u>Pages 23-1 through 28-7</u> correspondingly show the operation of each of the allocators on a percentage basis, <u>i.e.</u>, the ratios by which the various allocators distribute the Company's costs.

<u>Pages 17-1 through 19-7</u> show the operation of the Company's external allocators, including the demand-related allocators (Page 17); the commodity-related allocators (Page 18); and the customer-related allocators (Page 19). Pages 20 through 22 show the operation of the internally-generated allocators.

<u>Pages 23-1 through 28-7</u> follow the same order as Pages 17 through 22. As noted, the later pages set forth the allocators in a manner showing the percentage of the Company's costs allocated to each rate class.

Pages 29-1 through 31-7 deal with the revenue reallocations which will be necessary to equalize rates of return among rate classes and time periods. Pages 29 and 30 are summary schedules, which develop the necessary revenue changes. Page 31 is a supporting table, which simply shows the recalculation of federal income taxes and state franchise taxes based on the assumption that rates of return will be equalized across rate classes and time periods. Page 31 is the source of the numbers found in Lines 32 and 33 of Page 30.



Q. Page 1, Page 29 and Page 30 are described above as "summary schedules." Please explain those schedules in detail.

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Page 1 summarizes the Company's current status, setting out the actual rate of return for each rate class during peak and off-peak periods. Lines 1 through 18 show the allocation of rate base by classification and by peak and off-peak periods. Lines 20 through 26 set forth the Company's base revenues, which are total revenues minus gas cost revenues. Like rate base, these are allocated by rate class and by peak and off-peak periods. Lines 28 through 40 provide the Company's operating expenses, similarly allocated. The allocated actual rate of return, reported in Line 44, is derived from the allocated net operating income (Line 42) and the allocated rate base (Line 18). For the Company as a whole in 2002, the normalized overall rate of return adjusted for known and measurable changes was 5.50%, (Page 1-1, Line 44), with allocated returns for various classifications ranging from a negative return (loss) of 16.3% to a positive return of 18.9%. The relative rate of return, expressed in Line 45, is simply a ratio of the actual rate of return for a rate class (Line 44) to the Company's overall 5.50% rate of return.

Page 30 should be considered next. Pages 30 presents the "ideal" cost allocation, and is a pro forma restatement of Page 1 with the rate of return equalized for all rate classes and for all periods, both peak and off-peak, at a level equal to a 10.13% rate of return presented in Company testimony in this proceeding. Lines 1 through 17 remain the same as the corresponding lines in Page 1; the allocated

rate base is a given and does not change. Operating Expenses (Lines 28 to 35) also are given and do not change, except for the adjustment in federal and state taxes as a result of <u>pro forma</u> changes in net operating income and rate of return. These adjusted tax lines, as noted previously, are derived from Page 31. Line 37 (net operating income - equalized) shows the figure that ensures each rate class, for each period, would return 10.13%. Line 26 of Table 30 shows the total operating revenue necessary to yield that net operating income, and Line 25 is a new line showing the necessary revenue increase or decrease from actual 2002 test-year normalized revenues for the total Company and for each rate class and time period.

Page 29 is the final summary schedule to be considered. Lines 1 (rate base), 5 (sales revenue at present rates), and 16 (sales revenue requirements), are passed on to the rate design model as the basis of the class return requirements by season. Line 23 of the schedule shows the revenues from the sale of gas required for each customer classification and use period in order to yield the 10.13% rate of return and to equalize the Company's return by rate class and use periods, i.e., the revenue changes that would move the Company from Page 1 to Page 29.

18 Q. Does this conclude your testimony?

19 A. Yes.